**2025 Under 21 GC World Championship Player Survey – 14-18 April, USA**

**WCF Event Player Survey**

12 responses received out of 28 players.

| Question | *Results* | *Comments* |
|---|---|---|
| Were the pre-event organisation and information provided satisfactory? | Yes = 11<br>No = 1 | New players expressed a wish for more information up front.<br><br>*MC Response:*<br>*Some events (especially U21 events or Tier 3 team events) may include players who may have little experience of playing in any croquet tournaments, let alone an international WCF event.*<br>*The new Player Briefing notes will help.*<br>*Event Leads to ask any such inexperienced players if they have any questions 2-3 months prior to the event, and perhaps schedule a conference call.* |
| Did you attend the player briefing? If so, was the information well-presented and useful? Was the scheduling of the briefing convenient? | Yes = 12 | |
| Did you find the communications to players during the event to be effective? | Yes = 12 | |
| Were the official functions and social events well organised and enjoyable? [Opening and Closing ceremonies, Dinners] | Yes = 11<br>No = 1 | Feedback generally good.<br>Play was delayed on the night of the pizza meal and so some players did not get to enjoy this, and their pizza's were what was left and cold. |
| Were your number of games each day too many, not enough or about right? | About Right = 12 | |
| Was the overall duration of the event too long, too short or about right? | About right = 9<br>Too Long = 1<br>Too short = 2 | |
| Was the event well-managed? | Yes = 12 | A huge number of people expressed their thanks to the management and all the volunteer helpers. |

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| Was the event well-referee'd? | Yes = 12 | Again, a lot of the players passed on their thanks to the refereeing team. |
| Were the courts of suitable quality? | Very good 7<br>Good 5 | Lawn 6 was described as a bit hilly. Otherwise, all good regarding the lawns. |
| Were the balls of suitable quality? | Yes = 12 | |
| Were the hoops well set? | Yes = 12 | The work of the hoop setters was commended. Many thanked them for their time and hard work. |
| How would you rate the venue overall, including facilities and catering? | Very good = 5<br>Good = 5<br>Satisfactory = 1<br>Poor = 1 | Very few comments made to support the scoring.<br>Some concerns regarding the toilet facilities, particularly from the women players. |
| We set up a WhatsApp group for players and officials to use prior to the event. Please provide any feedback on this service. | | Useful.<br>Earlier would be better.<br>Note: overseas players may not have data switched on, so not ideal for urgent messages during the playing day. |
| How would you rate the event overall?<br>Please share any other feedback you believe will be useful. | Very good = 9<br>Good = 3 | Generally, all good. |
| Extra Question:<br>And lastly, it would help if you could provide your views on the concept of sequence umpires. | Specific sequence umpires were assigned to each lawn.<br>No other players or spectators could intervene. | See separate file.<br>Summary:<br>Sequence umpires are a good thing, but not really done in this way.<br>Generally, the feedback was more in favour of all players/spectators being able to intervene. |