

2023 Under 21 Championship – February 8-12, Mount Manganui

WCF Event Player Survey

11 Responses out of 32 players – New Zealand 6, Australia 2, England 1, New Zealand 12, Spain 1

Question	Results	Comments
Were the pre-event procedures, such as entry and payment, satisfactory?	Yes = 11	
Did you receive the pre-event player briefing information? If so, was it well-presented and useful?	Yes, it was good = 11	
Were the official functions e.g .Opening and Closing Ceremonies, Tournament Dinner etc well organised and enjoyable?	Very good = 2 Good = 5 Satisfactory = 4	Some players left before the Tournament Dinner, partly due to the early finish, partly due to the cyclone. There were no refunds made to those who missed the dinner. The lack of Maori traditional welcome was missed. Some people couldn't hear the speeches, being outside.
Was your number of games each day too many, not enough or about right?	About right = 8 Not enough = 3	
Was the overall duration of the event too long, too short or about right?	About right = 10 Too short = 1	
Was the event well-managed?	Yes = 11	All answered yes. There was a note about the blocks being published twice.
Was the event well-referee'd?	Yes = 10 No = 1	One comment that it was sometimes difficult to find a referee.
Were the courts of suitable quality? Mount Manganui Tauranga	Very good = 10 Good = 1 Very good = 2 Good = 6 Satisfactory = 1	Tauranga was a little slow, but general they were happy with the lawns.

Were the balls of suitable quality?	Yes = 10 No = 1	
Were the hoops well set? Mount Manganui	Yes = 11	Only one comment “hoops were perfect”
Tauranga	Yes = 9	
How would you rate the 3 club venues overall, including facilities and catering? Mount Manganui	Very Good = 10 Good = 1	All good
Tauranga	Very Good = 5 Good = 6	One player would have preferred an all-in price to the price per item system.
Publicity. How would you rate the publicity, such as the Event Website and the Live-Streaming? Event Website	Good = 4 Satisfactory = 4 Poor = 1	As it was an U21 event, it was felt the age of the commentary team could have been younger. The event website was functional but didn’t look very aesthetically appealing.
Live Streaming	Good = 6 Satisfactory = 5	More live-streaming requested 😊
How would you rate the event overall?	Very Good = 8 Good = 3	