

**2022 AC WTC Tiers 2.1, 2.2 and 3 – 9-14 August, Budleigh Salterton, England****WCF Event Player Survey**

19 responses

Question	Results	Summary of Comments
Was the pre-event organisation and information provided satisfactory?	Yes = 19 No = 0	One comment that finding out about the format for the tournament in advance was not easy.
Did you attend the player briefing? If so, was the information well-presented and useful? Was the scheduling of the briefing convenient?	Yes = 13 No = 0 Did not attend = 6	There was only a Captain's briefing.
Were the official functions e.g .Opening and Closing Ceremonies, Tournament Dinner etc well organised and enjoyable?	Very good = 8 Good = 3 Satisfactory = 3 Poor = 1	The fish and chips arrived whilst some players were still on the lawns. A bit more could have been done for the opening ceremony. Many players left before the Closing ceremony.
Was your number of games each day too many, not enough or about right?	Too many = 1 Not enough = 3 About right = 15	Mixed views. It was over 30°C so the heat impacted the views on this. One person would have preferred more games against different oppo's instead of bo3 format. If a bo3 finished quickly, no further games were played that day.
Was the overall duration of the event too long, too short or about right?	Too long = 2 Too short = 0 About right = 17	The number of days is a big commitment.
Was the event well-managed?	Yes = 17 No = 2	On 2 occasions the team list order submitted was not that published. Prompter entry of results to Croquetscores would have been appreciated, both for overseas people following, but also so the teams could work out the state of the matches. Team order information for the following day was requested from players still in play that day.
Was the event well-referee'd?	Yes = 15 No = 4	Quite a few comments that there were insufficient referees present – could take a while to get one to outlying lawns.
Were the courts of suitable quality?	Yes = 17 No = 2	A few dubious boundaries and undulations. Variable speeds made the lawns difficult – there were mixed views on whether this was good or bad.
Were the balls of suitable quality?	Yes = 19 No = 0	Some sets of balls were much better (newer) than others.

Were the hoops well set?	Yes = 15 No = 4	The carrots were set too high and sometimes needed hammering in lower.
How would you rate the Budleigh Salterton venue overall, including facilities and catering?	Very good = 14 Good = 5	Overall excellent feedback about the venue, the welcome from the club and the facilities. The food was reported as excellent and a reasonable price. Good bar. Water facilities at the outer lawns in the extreme heat would have been useful.
Publicity. How would you rate the publicity, such as the Event Website, Facebook page and the Live-Streaming?	Very Good = 0 Good = 4 Satisfactory = 13 Poor = 2	Very little feedback other than the scores. Little awareness of much being done.
Did you like the overall format and structure of the competition?		Several comments of having to play repeat matches against the same opponents.  Two requests to rename the Tiers 2, 3 and 4 instead of splitting 2 into two.  Some found the format confusing, and didn't understand how the split half way through would work.  Format: One team did not like the separation after Day 4 into Tier 2.2 and Tier 3. "If, for example, 5, 6 or 7 countries participate in Tier 2.2 and 3, we would have welcomed the following Round Robin structure: Each player from country A plays against B1, B2, B3 and B4, C1, C2 and so on. This has the advantage that one does not play the same opponents several times in the singles. And the tension until the last day of the tournament would be higher."
Canada and Sweden only: how would you rate the pre-match experience. Any additional learnings from that one-day event?		All good. It was fun, nice format.
How would you rate the event overall?	Very good = 10 Good 9	Official photos of the teams posted on Facebook to raise awareness of the event. Finding food in Budleigh Salterton if play continued late was difficult. Would some of the countries gain from more coaching and less match play? More assistance finding accommodation, and could the club negotiate local discounts?